



AGR Forge was born following a specific project aimed at creating a new production and service reality to offer:

- Greater attention to customer expectations through greater flexibility of production and service
- Technical support and mechanical processing of forging, machining and cladding
- Quality in the product

The activity of **AGR Forge** is aimed at the marketing and processing with machine process of forged and rolled products supplied both in the raw and machined condition, outsourcing any additional processing such as heat treatments, NDT examination and tests, in order to provide to the client, in addition to the product, an order management service.

The main industrial sectors for which the products are intended are: Energy, Oil&Gas, Siderurgical, Shipbuilding and mechanics in general. The types of materials can be in Carbon steel, Alloy, Stainless, Super Duplex.

In recent years, forging processing has been integrated, which has an increasing importance on our turnover.

The Company, aware that the main success factors of any organization are the satisfaction of customers and all interested parties, both internal and external, as well as an efficient and effective company organization, respecting the environment and protecting health and the safety of workers, has decided to adopt an integrated management system, in compliance as defined in the UNI EN ISO 9001:2015, UNI EN ISO 14001: 2015, UNI ISO 45001: 2018 standards and in the UNI CEN ISO / TS technical specification 29001: 2020

This system, in line with the philosophy of the company, guarantees the ability to continuously adapt to the needs of the market and to identify and meet the expected needs of customers, in order to obtain competitive advantages and achieve, maintain and improve performance and organizational capabilities.

FOCUS ON CUSTOMERS The purpose of **AGR Forge** is to fully satisfy the demands of the market in compliance with the requirements and quality standards required and the methods established in the contractual phase

LEADERSHIP **AGR Forge** is committed to involving the staff within the organization in order to maintain an industrial culture linked to the image of the company, ensuring the constant quality of its products

ACTIVE PARTICIPATION OF PEOPLE **AGR Forge** guarantees the constant involvement and training of its staff who perform critical functions for Quality and for the development of the production process

PROCESS APPROACH **AGR Forge** directs all its efforts and commits human and financial resources to provide a continuous and constant technological update of production processes, for the optimization of the product manufacturing process, in order to fully satisfy production and quality requirements

IMPROVEMENT **AGR Forge** believes that maintaining the constant quality of its products can be achieved with to the constant commitment of all the parties involved to achieve the common objectives described below:

- Continuous updating of production capacity and flexibility, in order to maintain high product competitiveness and an optimal quality / price ratio
- Optimize maintenance interventions
- Guarantee its workers a continuous commitment to safeguard the health and safety of the workplace
- Investing in education and training, so that the most suitable conditions are created to carry out their work phases independently

EVIDENCE BASED DECISION-MAKING PROCESS **AGR Forge** bases its strategic decisions on the analysis and evaluation of objective and verified data based on experience, in order to guarantee an effective evaluation of business processes and the ability to achieve the expected results

RELATIONSHIP MANAGEMENT **AGR Forge** guarantees that relations with all interested parties (in particular customers, suppliers and partners) are based on principles of transparency and fairness, in order to guarantee lasting success and the optimization of its performance.

ATTENTION TO THE ENVIRONMENT: **AGR Forge** guarantees the correct management of waste into the company. The activities of **AGR Forge** are kept under control and a careful maintenance plan of the structures is implemented to optimize the consumption of the premises, avoiding dispersions and emissions harmful to the environment: the aim constantly pursued is the development of new technological applications that allow to reduce the environmental impact.

Finally, **AGR Forge** selects the chemicals used for processing using those that guarantee the lowest risks to health and safety, as well as to the environment.



PROTECTING THE SAFETY AND HEALTH OF COLLABORATORS AND INTERESTED PARTIES AGR Forge constantly implements the provisions of the current legislation to protect the health and safety of workers.

Constant maintenance and control of equipment, collective and individual protective devices, environmental and safety safeguards and work environments is carried out in order to monitor and control the risks present. What is defined in the health surveillance plan is punctually implemented.

Injuries, accidents and near misses are monitored in order to identify possible margins for improvement.

COMPLIANCE WITH THE REGULATION IN FORCE AGR Forge constantly monitors the updates of the current regulation, as well as paying attention to the technical specifications requested by customers, in order to ensure that the management of the activities carried out is based on compliance with all mandatory requirements, as well as good business practices that have consolidated over time, in particular as regards the protection of the health and safety of collaborators, environmental protection and the protection of personal data

This document has been distributed to all levels of the organization, in order to ensure its understanding by all staff and external representatives of the Organization.

Pedemonte, li 09/05/2022


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